

PACIFIC POWER GROUP

POWER GENERATION

Customer Solutions

CUSTOMER:

Oceanic Time Warner Cable

POWER SYSTEM:

MTU Onsite Energy Generators

LOCATION:

Hawaiian Islands

DATE:

2007 - Present



MTU Onsite Energy Generator



Powering Paradise: PPG Provides Generators and Service to Oceanic Time Warner in Hawaii

With numerous hubs throughout the islands of Hawaii, Oceanic Time Warner Cable (OTW) supplies 1.3 million people with uninterrupted internet, cable and home phone service that keep residents connected.

As one of the primary cable service providers of Hawaii, OTW relies on the constant, uninterrupted flow of electricity to keep their data hubs operating at peak performance so that Islanders are never disconnected.

Beginning in 2007, Pacific Power Group first provided emergency service to a handful of OTW Hawaiian locations on the Outer Islands. Since then the partnership between OTW and PPG has flourished, evolving into a relationship that keeps the Hawaiian residents linked to the services they need.

After seeing reliable service at these critical hubs, the partnership expanded to include ongoing preventative maintenance for 20 OTW data hubs on Oahu plus 11 additional island locations.

In 2012, PPG began supplying MTU Onsite Energy backup generators for several OTW hubs. PPG supplied 15 50kW, 250 kW, 350 kW MTU backup generator sets and transfer switches for locations spanning Oahu and the Big Island.

MTU Onsite Energy generators are trusted internationally for their reliability, increased uptime and long engine life in telecom applications.

Now, after years of continued excellence and a superior power partnership OTW continues to trust PPG to provide preventative maintenance and emergency service for 40 OTW data hubs across the islands. These hubs serve important locations like Kona, Pearl City, Waimanalo, Honolulu, Maui and the Big Island, which provide cable service for nearly 1.3 million people.

"In today's hyper-connected world, uninterrupted internet, cable and phone service are in high demand. That means network uptime is crucial and telecom companies need reliable backup power and service to help ensure constant connectivity for their services," said PPG's Power Generation Director Travis Coffey.

For Oceanic Time Warner Cable, the backup power supplied by MTU Onsite Energy gensets, PPG's complete service program and personalized approach are key for ensuring that OTW's Hawaiian customers always have access to internet, cable and phone service. ⚡