

PACIFIC POWER GROUP – PRIVACY STATEMENT

Last Updated Date: July 29, 2022

About this Privacy Statement

Pacific Power Group, together with any affiliates, subsidiaries, successors, and assigns (“PPG,” “us,” “our,” and “we”), is committed to protecting the privacy of individuals (“Users,” “you,” or “your”) who visit, use, and actively enter information into the Website located at www.pacificpowergroup.com (the “Website”) operated by PPG. This Privacy Statement describes PPG’s data handling practices in relation to your use of the Website and the information collected on the Website. This Privacy Statement also applies to information collected by PPG through offline contacts it may have with you. If you have any questions about this Privacy Statement, please contact PPG via the Contact page on the Website or via email at privacy@pacificpowergroup.com.

Please read this Privacy Statement carefully before you browse and use the Website. Your usage of the Website signifies to us that you have read and understood all of the terms of this Privacy Statement. You may also be presented with additional opportunities to review this Privacy Statement when taking certain actions on the Website.

This Privacy Statement explains:

1. What Personal Information we collect about you when you use the Website, why we collect it, who we disclose it to and how long we keep it for;
2. How we use your Personal Information;
3. How we protect your Personal Information; and
4. How you can control your Personal Information, including how to access and update the information we hold about you, as well as any legal rights you may have related to your Personal Information.

Modifications to this Privacy Statement

We may need to update or revise this Privacy Statement from time-to-time in response to changing legal, technical, or business developments. We will post any new or revised Privacy Statement here, and you should review this Privacy Statement regularly to make sure that you are aware of its terms. You can determine if this Privacy Statement has been revised since your last visit to the Website by referring to the last updated date at the top of this Privacy Statement. PPG will also provide notification of significant changes to this Privacy Statement through the Website. In addition, if changes are significant, we may notify you of such changes via the email address that you have provided to us, if any. If we intend to use earlier-collected Personal Information in accordance with the terms of the revised Privacy Statement and doing so would result in a use for a different purpose than stated at the time of collection, where required by law we will request your express consent prior to such use.

WHAT PERSONAL INFORMATION WE COLLECT ABOUT YOU

Personal Information You Voluntarily Provide

When you interact with us through the Website you may be asked to voluntarily provide your Personal Information in order to enable us to respond to you, or provide the services you request from us. As

used herein, "Personal Information" refers to information that identifies, relates to, describes, is associated with, or is reasonably capable of being associated with a particular individual.

During the past 12 months, we have collected the following categories of Personal Information:

1. Personal unique identifiers, such as full name and federal or state issued identification numbers including Social Security number and driver's license number.
2. Personal information, including contact details such as telephone number and address, financial information such as account number, and payment card details including credit and debit card numbers.
3. Characteristics of protected classes or groups under state or federal law, such as sex.
4. Purchase information, such as products and services obtained and transaction histories; and
5. Professional or employment-related information, such as work history and prior employer.

During the past 12 months, we have collected the following categories of sensitive Personal Information:

1. Government identifiers, such as state issued identification numbers including Social Security number and driver's license number;
2. Racial or ethnic origin; and
3. Union affiliation.

We collect Personal Information about you:

1. When you contact us or place an order through the Website;
2. When you provide us with Personal Information during the job application process;
3. From third party credit check companies when we process a credit application; and
4. When you otherwise voluntarily provide us with Personal Information.

HOW WE USE YOUR PERSONAL INFORMATION

As described above, you may voluntarily provide Personal Information to us in several ways. PLEASE NOTE THAT YOU DO NOT HAVE TO PROVIDE US WITH YOUR PERSONAL INFORMATION TO BROWSE THE WEBSITE, AND YOU ARE NEVER UNDER ANY OBLIGATION TO PROVIDE YOUR PERSONAL INFORMATION. When you do provide us your Personal Information, you indicate to us your understanding that we will use that information to fulfill the purposes identified herein in accordance with the terms of this Privacy Statement and to store your information on our servers located in the United States. You understand that your Personal Information may be subject to the laws of the United States, and that it may be accessible to governments, tribunals, law enforcement and regulatory agencies in the United States.

We use your Personal Information in the following ways:

1. If you apply for credit with us we will use your Personal Information to evaluate your application and potentially open an account for you;
2. If you place an order with us, we will use your Personal Information to fulfill that order;

3. If you contact us, we may use your Personal Information to respond to you;
4. If you apply for a job with PPG, we will use the information you provide with your application to consider you for the position you apply for;
5. If you are an employee of PPG, we will use the information you provide for internal purposes such as payroll; and
6. At times, and where required by law, we may also use your Personal Information to contact you regarding your use of the Website and/or to provide required notices, or for regulatory reporting purposes.

HOW WE SHARE THE PERSONAL INFORMATION WE COLLECT

PPG may share your Personal Information in the manners described in this section.

Third-Party Service Providers

PPG may disclose, or allow access to, your Personal Information to third party service providers to perform certain services for us, including:

1. to enable online payment, ordering, and delivery;
2. to manage our employment and recruiting process; and
3. To obtain credit reports.

PPG does not sell Personal Information to any third parties. Rather, any disclosure of Personal Information to third party service providers is solely to enable the service provider to perform the requested services on our behalf. These third-party service providers are not authorized to use your information received from us in any way, including for their own marketing efforts, other than for the purpose of providing a service on our behalf, and are required to keep the information confidential.

Merger, Acquisition, or Sale

We may transfer any and all Personal Information to a third party if PPG is involved in a merger, acquisition, reorganization, restructuring, or other sale or transfer of all or any portion of its assets or business, whether as a going concern or as part of bankruptcy, liquidation, or similar proceedings in which information of Users is among the assets transferred.

Required by Law

Notwithstanding anything to the contrary in this Privacy Statement, PPG reserves the right to disclose your Personal Information, without your consent and without additional notice to you, if we reasonably believe we are required by law, rule, regulation, judicial proceeding, court order, subpoena, or similar legal process to do so; if we reasonably believe that disclosure is necessary to protect, establish, or exercise our rights or property, or to defend against legal claims; or if we reasonably believe that disclosure is necessary to protect our other Users or our employees, property, or business, or to take action regarding illegal activities or suspected fraud.

ACCESSING, CORRECTING AND UPDATING YOUR INFORMATION; YOUR RIGHTS REGARDING YOUR INFORMATION

Access, Review, and Modification of Information; Deleting Information

Users may request to access, update, change, or delete their Personal Information via the Contact page on the Website or by email at privacy@pacificpowergroup.com. Upon receipt of your request to delete or to change your Personal Information, we will use commercially-reasonable efforts to remove your existing Personal Information from our databases, but see the Section entitled “Retention and Storage” below regarding why we may retain some information.

We will attempt to respond to your requests within one month and free of charge. Please note that with regard to all these rights, we reserve the right to:

1. verify your identity in order to process the request, or request further information for this purpose;
2. refuse your request based on the exemptions set out in any applicable data protection laws; and
3. charge you a reasonable administrative fee for any repetitive, manifestly unfounded, or excessive requests.

Your California Privacy Rights

Please note, as described throughout this Privacy Statement, PPG does not disclose Personal Information to third parties for their direct marketing purposes.

Notwithstanding the above, if you are a California resident, you have the right to request information from us regarding the manner in which we share certain categories of your Personal Information with third-parties. Specifically, California law provides you the right to submit a request to us at the designated address in the “Contact Us” section below or by email at privacy@pacificpowergroup.com to request that we:

1. Disclose to you the following information covering the 12-month period prior to your request:
 - a. The categories of Personal Information we collected about you and the categories of sources from which we collected the Personal Information;
 - b. The business or commercial purpose for collecting Personal Information about you;
 - c. The categories of third parties to whom we disclosed Personal Information about you, and the categories of Personal Information disclosed;
 - d. The specific pieces of Personal Information we collected about you; and
2. Delete Personal Information we collected from you.

You are entitled to receive a copy of this information in a standardized format and the information will not be specific to you individually. In addition, you have the right to be free from discrimination by a business for exercising these rights.

CHILDREN'S PRIVACY

The Website is not directed at nor intended for use by children under the age of 13. If you have reason to believe that a child under the age of 13 has provided Personal Information to us, we encourage the child's parent or guardian to contact us via the Contact page on the Website / by email at privacy@pacificpowergroup.com to request that we remove the information from our systems. If we learn that we have received Personal Information from a child under the age of 13 we will delete that information from our files. In certain circumstances, we may process Personal Information of individuals under the age of 18 when it is necessary to perform a service requested by the individual providing us with the information, such as for online order fulfillment.

SECURITY OF COLLECTED INFORMATION

PPG uses commercially-reasonable physical, electronic, and administrative security measures to assist in protecting against the loss, misuse, and unauthorized alteration of Personal Information that is under our control. Unfortunately, no data storage system, or system of transmitting data over the Internet or wireless network, can be guaranteed to be 100% secure, and no security system can prevent all security breaches. As a result, we do not and cannot guarantee the security of our servers or any Personal Information provided to us in connection with your use of the Website or when you interact with us.

DO NOT TRACK

The Website does not track your online activities over time or across third-party web sites or online services, and so does not respond to browser "Do Not Track" signals.

RETENTION, STORAGE AND REMOVAL

We may retain all Personal Information in our databases for as long as necessary to perform the business purposes for which we've collected it, or until you ask us to remove your information from our databases, unless applicable laws require otherwise. When we have no ongoing legitimate business need to process your Personal Information, we may either delete or aggregate it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your Personal Information and isolate it from any further processing until deletion is possible. Note that even after you ask us to remove your information from our databases, it may be impossible to remove some information, such as information tracked in our web server log files and information that may reside in backup files. This residual information is retained to preserve the integrity of our backed-up files and for business continuity purposes.

Further, even after you request that we remove your information from our databases, we may retain Personal Information to comply with any applicable law, rule, regulation, or guideline; to prevent fraudulent activity; to protect ourselves against liability; and to allow us to enforce our contractual or other rights and to pursue available remedies and limit any damages we may sustain.

INTERNATIONAL VISITORS

The Website is directed solely to residents of the United States. If you access the Website from outside of the United States, please be aware that Personal Information collected through the Website may be transferred to, processed, stored, and used in the United States. Data protection laws in the United States may be different from those of your country of residence. Your use of the Website or provision of any Personal Information to us constitutes your consent to the transfer to and from, processing, usage, sharing, and storage of your information in the United States as set forth in this Privacy Statement.

CONTACTING US

For questions regarding this Privacy Statement or the information practices pertaining to the Website please contact us via the Contact page on the Website or at:

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